



## **Charlotte County Toilet Rebate Program**

### **Guidelines for Residential Customers**

#### **Am I Eligible?**

You must be a current water customer of Charlotte County Utilities. Applications must be completed by the property owner or authorized agent. Up to two toilets per home or residential unit are eligible for the rebate. Only ANSI-approved toilets using 1.6 gallons of water or less per flush are eligible and must replace an existing high-flow toilet (3.5 gallons per flush or greater). **Rebates will not be issued for toilets using more than 1.6 gallons per flush.** New construction or exchanges for existing low-consumption toilets do not qualify. Please contact the Toilet Rebate Program Office for assistance in determining eligibility.

#### **How Do I Apply?**

Contact the Toilet Rebate Program Office for a Rebate Application. Complete the application and reserve a rebate before the purchase or installation of a toilet.

#### **Reserve Your Rebate**

Please mail your completed application to the address below. We will notify you by mail when your application is approved and send you a Reservation Confirmation. Mail your application to: **Charlotte County Utilities Toilet Rebate Program; 1311 N. West Shore Blvd., Suite 214; Tampa, FL 33607.**

#### **Install Your Low-Consumption Toilet**

We will hold your reservation for 30 days only. Purchase and install your low-consumption toilet(s) within 30 days, mail your completed Reservation Confirmation form along with a copy of purchase receipt. All parts and labor must be listed separately.

#### **The Installation Inspection and Your Rebate Check**

When we receive your Reservation Confirmation form and receipt, we will contact you to schedule an inspection appointment. Installations must be inspected and approved before rebate can be issued.

#### **How much is the rebate?**

Up to \$100 per toilet (actual amount paid if less than \$100); up to two toilets per residential unit.

#### **What can be applied to cost?**

- Low-flow toilet (bowl and tank); wax ring; supply line; bolts; shut-off valve (if needed); sales tax
- Note: Installation and cost of toilet seat are not eligible. Receipts must be itemized.

#### **Your itemized receipt must include:**

- Name and address of store or plumber
- Plumber's license number (if applicable)
- Toilet make/model
- Parts and/or labor listed separately
- Purchase date (must be dated after October 15, 2009)

For further information, or if you have any questions, please call the Toilet Rebate Program Office at (888) 843-9832.